

BayRides Dispatcher Retires



After nearly nine years with BayRides, Lynn Coward is set to retire at the end of March. The board members, staff and volunteers wish to express publicly their gratitude for Lynn's unwavering commitment to BayRides' well-being. As dispatcher since 2016, it is hers that has been the friendly frontline voice for hundreds of people who have used the service. "Lynn's direct and compassionate relationship with drivers and riders resulted in confidence in the quality of service provided by BayRides. I am positive that BayRides would not be the success it is today had it not been for Lynn," says Chris Pelham, past president.

However, since the very beginning in 2012, when she co-founded the organization with Rod Shaw and other dedicated community members, Lynn has also volunteered as the treasurer and president, and worked as the manager and a driver. "Lynn's outstanding contributions have made her a leader in BayRides' phenomenal growth," adds Peter Delefes, president of BayRides.

Her concern and passion for the organization has come only second to her concern and compassion for people who do not have access to their community because of lack of transportation. Many people have come to depend on BayRides, so their tributes to Lynn are particularly meaningful. They have described her as "friendly, accommodating and easy to get along with," "caring and reassuring," "humorous," and "on top of her job." Fleet manager Hans Stokkeskog refers fondly to Lynn as the "mother hen" of the drivers: "She went beyond the call of duty to keep us in the loop regarding the clients, road conditions and the weather. She even helped out with the driving when necessary."

As Patty King, BayRides' Executive Director says, "She will be greatly missed by us all." We extend heartfelt thanks, best wishes and congratulations to Lynn.